#### UNITED STATES DISTRICT COURT FOR THE WESTERN DISTRICT OF TEXAS

### **Notice of Class Action and Proposed Settlement**

You may be entitled to receive benefits under this class action settlement.

This Notice summarizes the proposed Settlement reached in a lawsuit entitled *Yuan v. Hometrust Mortgage*, *Co.*, Civil Action No. 1:22-cv-01355 in the United States District Court for the Western District of Texas ("Action"). For the precise terms and conditions of the Settlement, please see the Settlement Agreement available at www.privacybreachsettlement.com or by contacting the Settlement Administrator at 833-747-4090.

PLEASE DO NOT TELEPHONE THE COURT OR THE COURT CLERK'S OFFICE TO INQUIRE ABOUT THIS SETTLEMENT OR THE CLAIM PROCESS.

### This Notice may affect your rights – please read it carefully.

A federal court authorized this Notice. This is **not** a solicitation from a lawyer.

- The Action alleges that as the result of a cyberattack by an unauthorized third party to certain computer systems of Hometrust Mortgage ("Hometrust"), personal information by Hometrust, including names, Social Security numbers, dates of birth, Social Security, or individual tax information and other information may have been compromised in or around July of 2022 (the "Incident"). Hometrust maintains that it has meritorious defenses, and it was prepared to vigorously defend the Action but encourages all persons who qualify as members of the Settlement Class to participate in the Settlement. The Settlement is not an admission of wrongdoing or an indication that Hometrust has violated any laws.
- If your information was potentially compromised in the Incident, you are a Settlement Class Member.
  - All Settlement Class Members shall have the option to sign-up for one (1) year of free credit monitoring and identity restoration services, regardless of any prior credit monitoring enrollment.
  - Any Settlement Class Member may submit a Claim for reimbursement for documented Economic Losses related to the Incident that have not been reimbursed by other third parties. Economic Losses shall be deemed fairly traceable to the Data Breach if (i) the alleged wrongdoing occurred in or around July of 2022 or thereafter, (ii) the Settlement Class Member executes a statement signed under penalty of perjury indicating that the Economic Losses claimed are fairly traceable to the Incident, (iii) the alleged wrongdoing involved misuse of the type of personal information inadvertently disclosed in the Incident (i.e., name, address, Social Security number, date of birth, etc.), and (iv) the Settlement Administrator determines by a preponderance of evidence that it is fairly traceable to the Incident.
  - Any Settlement Class Member may submit a Claim for reimbursement of Attested Time up to ten (10) hours at forty dollars (\$40) per hour, for a maximum of \$400 per individual. Settlement Class Members can receive reimbursement for Attested Time with a brief description of the actions taken in response to the Data Security Incident and the time associated with each action.
  - <u>In the alternative to a Claim for Economic Losses or Attested Time, any Settlement Class Member may instead elect to receive a Settlement Payment in cash of \$50.</u>

YOUR LEGAL RIGHTS AND OPTIONS IN THIS SETTLEMENT		
SUBMIT A REIMBURSEMENT FORM  DEADLINE: SEPTEMBER 11, 2023	This is the only way for Settlement Class Members to request reimbursement of Economic Losses related to the Incident and receive one year of free credit monitoring. If you submit a Reimbursement Form, you will give up the right to sue Hometrust in a separate lawsuit about the claims this Settlement resolves.	
SUBMIT A CASH PAYMENT FORM  DEADLINE: SEPTEMBER 11, 2023	This is the only other way for Settlement Class Members to submit a Claim for money that is not related to Economic Losses or Attested Time related to the Incident and receive one year of free credit monitoring. If you submit a Cash Payment Form, you will give up the right to sue Hometrust in a separate lawsuit about the claims this Settlement resolves.	
DO NOTHING	Unless you exclude yourself, you are automatically part of this Settlement. You will not receive anything from the settlement unless you submit a Claim Form, and you will still give up the right to sue, continue to sue, or be part of another lawsuit against Hometrust about the legal claims resolved by this Settlement.	
EXCLUDE YOURSELF  DEADLINE: SEPTEMBER 11, 2023	You will not receive any benefits from the Settlement, but you will not be bound by the terms of the Settlement, if approved by the Court.	
OBJECT DEADLINE: SEPTEMBER 11, 2023	If you do not exclude yourself from the Settlement Class, you may object to the Settlement or to Class Counsel's or the Class Representatives' requests for Class Counsel Fees or Service Awards, respectively.	
GO TO A HEARING ON NOVEMBER 17, 2023	You may object to the Settlement and ask the Court for permission to speak at the Fairness Hearing about your objection.	

- These rights and options—and the deadlines to exercise them—are explained in this Notice.
- The Court still must decide whether to approve the Settlement. No benefits will be provided, or payments made until after the Court grants final approval of the Settlement and all appeals, if any, are resolved.

QUESTIONS? READ ON AND VISIT www.privacybreachsettlement.com

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### **BASIC INFORMATION**

### Why is this Notice being provided?

This Class Notice is provided pursuant to an order issued by the Court to inform you of the proposed Settlement and the Final Approval Hearing to be held by the Court to consider, among other things, (a) whether the Settlement is fair, reasonable and adequate and should be approved; and (b) Class Counsel's request for Class Counsel Fees and Expenses and the Class Representatives' request for a Service Award. This Class Notice explains the nature of the lawsuit, the general terms of the proposed Settlement (including the benefits available), and your legal rights and obligations. This Class Notice is not an expression of any opinion by the Court as to the merits of the claims or defenses asserted in the Action.

Judge Lee Yeakel of the United States District Court for the Western District of Texas is overseeing this action, which is known as *Yuan v. Hometrust Mortgage*, Civil Action No. 1:22-cv-01355 ("Action"). The persons that filed the lawsuit are called the "Plaintiffs." Hometrust Mortgage is the "Defendant."

#### What is this Action about?

The Action alleges that as the result of a cyberattack by an unauthorized third party to certain computer systems of Hometrust Mortgage ("Hometrust"), personal information by Hometrust, including names, Social Security numbers, dates of birth, Social Security, or individual tax information and other information may have been compromised in or around July of 2022 (the "Incident").

Plaintiffs claim that Hometrust did not adequately protect personal information and that as a result of the Incident people were harmed. Hometrust denies any wrongdoing and that its actions have resulted in any harm to any individuals. No court or other entity has made any judgment or other determination of any wrongdoing or that any law has been violated.

### Why is this a class action?

In a class action, one or more people called "Class Representatives" sue on behalf of themselves and other people with similar claims. The Plaintiff (Connie Yuan), together with the people she represents, are called Settlement Class Members. One court resolves the issues for all Settlement Class Members, except for those people who timely exclude themselves from the Settlement Class. In this case, the Class Representative is Connie Yuan.

## Why is there a Settlement?

The Court has not decided in favor of Plaintiff or Hometrust. Instead, both sides agreed to a settlement. Settlement avoids the costs and uncertainty of trial and related appeals, while providing benefits to members of the Settlement Class. The Class Representative and attorneys for the Settlement Class ("Settlement Class Counsel") believe the Settlement is in the best interests of the Settlement Class Members.

## WHO IS IN THE SETTLEMENT

## How do I know if I am part of the Settlement?

You are included in the Settlement Class if you are a member of the following:

All persons whose personal information was potentially exposed to unauthorized access as a result of an Incident affecting Defendant's computer network that occurred in or around July of 2022.

#### What if I am not sure whether I am included in the Settlement?

If you are not sure whether you are in the Settlement Class, or have any other questions about the Settlement, call the toll-free number, (833) 747-4090. You also may write with questions to: Yuan v. Hometrust Mortgage, c/o Kroll Settlement Administration LLC, PO Box 5324, New York, NY 10150-5324 or go to www.privacybreachsettlement.com.

### THE SETTLEMENT BENEFITS

### What benefits does the Settlement provide?

Hometrust will provide Settlement Class Members the following benefits under the Settlement: (1) the ability to immediately enroll in credit monitoring and identity restoration services for one (1) year; (2) reimbursement of documented Economic Losses which are: (a) related to the Incident; (b) not otherwise reimbursable by another third party; (c) supported by required documentation; and (d) meets all requirements set forth in the Reimbursement Form and the Settlement Agreement; (3) Reimbursement of Attested Time up to ten (10) hours at forty dollars (\$40) per hour, for a maximum of \$400 per individual provided that the claim contains (a) a brief description of the actions taken in response to the Data Security Incident and (b) the time associated with each action; or (4) in the alternative to reimbursement of Economic Losses or Attested Time, a Cash Payment of fifty dollars (\$50).

Complete details regarding the settlement benefits are available in the Settlement Agreement, which is available at www.privacybreachsettlement.com.

### Tell me more about enrollment in the Credit Monitoring plan.

All Settlement Class Members affected by the Incident are entitled to enroll in free credit monitoring and identity restoration services ("Credit Services") provided by Equifax for a period of one (1) year, which will begin upon timely activation by the Class Member.

### **Credit Services Include:**

- <u>Credit Monitoring: Credit monitoring of Class Members' credit file for U.S. residents at all 3 major credit reporting agencies;</u>
- Fraud Alerts
- Identity Restoration Services: Provide professional fraud resolution assistance to Class Members who experience identity theft or fraud. This includes assistance with disputing transactions, implementing fraud alerts, negotiating with banks, creditors, the IRS and other third parties, and preparing paperwork.

Credit Services provided by Equifax are available to all Settlement Class Members. You must submit a Claim Form to receive a unique enrollment code and related activation instructions. If you elect to receive Credit Services provided by Equifax, you must timely enroll using the enrollment code you were mailed, by following the enrollment instructions accompanying the code. If you have any questions regarding enrollment in the Credit Services, you may contact Equifax as indicated in the letter containing your enrollment code, or you may contact the Settlement Administrator.

#### Tell me more about reimbursement of Economic Losses.

Reimbursement of Documented Economic Losses. Any Settlement Class Member may submit a Claim for reimbursement for documented Economic Losses related to the Incident that have not been reimbursed by other third parties. Any Settlement Class Member whose Reimbursement Claim is rejected for failure to submit a claim within the required time period may not submit a Claim for reimbursement under this process.

Settlement Class Members who wish to make a timely and properly supported Claim for reimbursement of Economic Losses related to the Incident must provide to the Settlement Administrator the information required to evaluate the claim, including: (a) the Claimant's name and current address; and (b) an affidavit signed under penalty of perjury indicating demonstrating (i) the Economic Losses that were suffered; (ii) the Economic Losses claimed are fairly traceable to the Incident; and (iii) the total amount claimed has not been reimbursed by any other person or entity. Economic Losses that are compensated under this Agreement are those that are reasonable and customarily incurred when responding to the type of fraud or identity theft suffered by the Settlement Class Member from the Incident.

#### Tell me more about reimbursement of Attested Time.

Reimbursement of Attested Time. Settlement Class Members who wish to make a timely and properly supported Claim for reimbursement of Attested Time spent in relation to the Incident must provide to the Settlement Administrator the information required to evaluation the claim, including: (a) the Claimant's name and current address; (b) a brief description of the actions taken in response to the Data Security Incident and (c) the time associated with each action.

#### Tell me more about filing a Claim for Cash Payment.

<u>Cash Payment.</u> Any Settlement Class Member who does not submit a Claim for Economic Losses or Attested Time may submit a Claim for a Cash Payment for their injury related to the Incident. Claims may be submitted electronically or in paper format. Settlement Class Members who wish to make a timely and properly supported Cash Payment related to the Incident must provide to the Settlement Administrator the information required to evaluate the claim, including: (a) the Claimant's name and current address and (b) a statement signed under penalty of perjury indicating that they are a member of the Class.

## HOW TO GET SETTLEMENT BENEFITS

#### How can I enroll in the Credit Services?

To receive the Credit Services from Hometrust, any person potentially affected by the Incident including Settlement Class Members must timely enroll in the Credit Services by using the unique enrollment code and related instructions sent by mail in a letter from the Settlement Administrator following submission of a Claim Form.

#### How do I obtain reimbursement of Economic Losses related to the Incident?

For reimbursement of documented Economic Losses related to the Incident that have not been reimbursed by Equifax or other third party, submit a Reimbursement Form and provide documentation proving the Economic Losses as described above. You can get the Reimbursement Form at www.privacybreachsettlement.com or by calling (833) 747-4090. For the Reimbursement Form, you must read the instructions carefully, fill out the form completely, attach the required documentation, and either submit the form and documentation through the Settlement Website, or mail the form postmarked no later than **September 11, 2023**, to:

Yuan v. Hometrust Mortgage Kroll Settlement Administration LLC PO Box 5324 New York, NY 10150-5324

If you have questions about how to file a Claim, call (833) 747-4090 or go to www.privacybreachsettlement.com.

#### How do I obtain reimbursement of Non-Economic Injury related to the Incident?

For reimbursement of Non-Economic Injury related to the Incident that have not been reimbursed by Equifax or other third party, the remaining of the \$700,000 will be distributed on a pro rata basis after the payment of administration, attorneys' fees and expenses, to those who submit a Claim Form as described above. The current estimate is that each claiming Settlement Class Member will receive \$50. You can get the Claim Form at www.privacybreachsettlement.com or by calling (833) 747-4090. For each Reimbursement Form, you must read the instructions carefully, fill out the form completely, attach the required documentation, and either submit the form and documentation through the Settlement Website, or mail the form postmarked no later than **September 11, 2023**, to:

Yuan v. Hometrust Mortgage Company c/o Kroll Settlement Administration LLC PO Box 5324 New York, NY 10150-5324

If you have questions about how to file a Claim, call (833) 747-4090 or go to www.privacybreachsettlement.com.

## When will I receive my reimbursement payment under the Settlement?

If you file a timely and valid Claim Form and submit required documentation, the Settlement Administrator will evaluate your Claim to confirm your eligibility and calculate your payment amount. The Settlement Administrator will notify you of any deficiencies with respect to your claim. The Settlement Administrator will then issue a final decision on your Claim.

Please ensure you provide a current, valid email address with your Claim submission. If the email address you include with your Claim Form changes or becomes invalid for any reason, it is your responsibility to provide accurate contact information to the Settlement Administrator.

Payments for valid Claims will not be made until after the Settlement is finally approved and all appeals and other reviews have been exhausted.

### What am I giving up as part of the Settlement?

Unless you exclude yourself, you cannot sue Hometrust or be part of any lawsuit against Hometrust about any of the issues in this Action. Unless you exclude yourself, all of the decisions by the Court will bind you. The specific claims you are giving up are described in Paragraph 9 of the Settlement Agreement. You will be releasing your claims against Hometrust and all related people as described in Paragraph 9.

The Settlement Agreement is available at www.privacybreachsettlement.com or by calling (833) 747-4090. The Settlement Agreement describes the Released Claims with specific descriptions, so please read it carefully. If you have any questions about what this means, you can talk to Settlement Class Counsel, or you can talk to your own lawyer at your own expense.

## THE LAWYERS REPRESENTING YOU

### Do I have a lawyer in the case?

Yes, you do have a lawyer in the case. The Court appointed the law firms of Meyer Wilson, Turke & Strauss LLP, and Kendall Law Group to represent you and the Settlement Class. These firms are called "Settlement Class Counsel." You will not be charged by these lawyers for their work on this case. If you want to be represented by your own lawyer, you may hire one at your own expense.

## How will the lawyers be paid?

Class Counsel will ask the Court for Hometrust to pay for reasonable attorneys' fees and expenses of up to **one-third of the total Settlement Fund**, and a Class Representative Service Award not to exceed \$5,000 for Plaintiff. The Court will decide the amount of attorneys' fees, expenses, and Service Awards. Any attorneys' fees, expenses, and Service Awards approved will be paid by Hometrust and will not reduce the benefits provided to you or the other Settlement Class Members under the proposed Settlement.

## **EXCLUDING YOURSELF FROM THE SETTLEMENT**

## What does it mean to exclude myself from the Settlement?

If you want to keep the right to sue or continue to sue Hometrust about the legal claims in this case, you must take steps to exclude yourself from the Settlement Class. Excluding yourself is also called "opting out" of the Settlement.

#### If I exclude myself, can I get anything from this Settlement?

If you exclude yourself, you cannot get anything from the Settlement. If you exclude yourself, you may not apply for any benefits under the proposed Settlement and you cannot object to the proposed Settlement.

## If I do not exclude myself, can I sue later?

No. If you do not exclude yourself, you cannot sue later. Unless you exclude yourself, you give up the right to sue Hometrust for all of the claims that this proposed Settlement resolves.

### How do I exclude myself from the Settlement?

To exclude yourself from the proposed Settlement, you must timely submit, by U.S. Mail, written notice of your intent to opt-out of the Settlement to the Settlement Administrator's designated address established for opt-outs. The written notice must clearly manifest your intent to be excluded from the Settlement Class in *Yuan v. Hometrust Mortgage*, Civil Action No. 1:22-cv-01355 in the United States District Court for the Western District of Texas, and must be signed by you. You can only request exclusion for yourself: you cannot request to exclude any other member of the Settlement Class. Mass opt-outs are not permitted.

To be effective, written notice must be postmarked by September 11, 2023 and mailed to:

Yuan v. Hometrust Mortgage c/o Kroll Settlement Administration LLC PO Box 5324 New York, NY 10150-5324

You cannot ask to be excluded on the phone, by email, or on the Website.

## OBJECTING TO THE SETTLEMENT

#### How do I tell the Court if I do not like the Settlement?

If you are a Settlement Class Member, you can object to or comment on the Settlement, Settlement Class Counsel's request for attorneys' fees and expenses, and/or the Settlement Class Representative' request for Service Awards. To object, you must state in writing that you object to the Settlement, and include the following information in your written objection:

- 1. The name of the Action;
- 2. Your full name, mailing address, telephone number, and e-mail address;
- 3. A statement of the basis on which you claim to be a Settlement Class Member;
- 4. A written statement of all grounds for your objection, accompanied by any legal support for the objection, and any evidence you wish to introduce in support of the objection;
- 5. The identity of all counsel, if any, representing you, including any former or current counsel who may claim entitlement to compensation for any reason related to the objection to the Settlement or the Fee Application;
- 6. A statement confirming whether you intend to personally appear and/or testify at the Final Approval Hearing and the identification of any counsel representing you who intends to appear at the Final Approval Hearing;
- 7. A list of any persons who will be called to testify at the Final Approval Hearing in support of the objection;
- 8. A list by case name, court, and docket number, of all other cases in which you (directly or through counsel) have filed an objection to any proposed class action settlement within the last 3 years;
- 9. A list by case name, court, and docket number, of all other cases in which your counsel (on behalf of any person or entity ) has filed an objection to any proposed class action settlement within the last 3 years;
- 10. A list by case name, court, and docket number, of all other cases in which you have been a named plaintiff in any class action or served as a lead plaintiff or class representative; and
- 11. Your signature signed under oath and penalty of perjury and the signature of your duly authorized attorney or other duly authorized representative (along with documentation setting forth such representation). If legally incapacitated, the signature of your duly authorized representative (along with documentation setting forth such legal incapacitation and representation).

Failure to include this information may be grounds for the Court to disregard your objection.

To submit an objection, send a letter to the Court either by: (a) mailing it to the Clerk of the Court, United States District Court for the Western District of Texas, Austin, TX Courthouse, 501 West 5th Street, Suite 7300, Austin, TX 78701 or; (b) filing the objection in person at Clerk of the Court, United States District Court for the Western District of Texas, Austin, TX Courthouse, 501 West 5th Street, Suite 7300, Austin, TX 78701. Mailed objections must be filed or postmarked on or before the Objection Deadline, which is September 11, 2023.

### What is the difference between objecting and asking to be excluded?

You can object to the Settlement when you wish to remain a Settlement Class Member and be subject to the Settlement but disagree with some aspect of the Settlement. An objection allows your views to be heard in Court.

Excluding yourself from the Settlement Class means that you are no longer a Settlement Class Member and do not want the Settlement to apply to you. Once you are excluded, you lose the right to receive any benefits from the Settlement or to object to any aspect of the Settlement because the case no longer affects you.

## FINAL APPROVAL HEARING

### When and where will the Court decide whether to approve the Settlement?

The Court will hold a Final Approval Hearing at 9:00 a.m., on November 17, 2023, at the United States District Court for the Western District of Texas, Austin, TX Courthouse, 501 West 5<sup>th</sup> Street, Suite 7300, Austin, TX 78701. At the Final Approval Hearing, the Court will consider whether the proposed Settlement is fair, reasonable, and adequate. The Court may also consider Class Counsel's request for Attorneys' Fees and Expenses, and the Service Awards. If there are objections, the Court will consider them. After the Final Approval Hearing, the Court will decide whether to approve the proposed Settlement and how much to award to Class Counsel as fees and expenses, and the service award. You do not need to attend.

The Final Approval Hearing may be moved to a different date or time without additional notice, so if you wish to attend, it is recommended that you periodically check www.privacybreachsettlement.com to confirm the date of the Final Approval Hearing. You may access the case docket via PACER at https://www.txwd.uscourts.gov/cmecf/ or\_in person at the clerk's office of the Court's physical location. You should monitor the Settlement Website or the Court's PACER website to ensure that the final approval date does not change.

#### Do I have to come to the hearing?

You do <u>not</u> have to attend the hearing. Class Counsel will answer any questions the Court may have. However, you are welcome to attend the hearing at your own expense. If you submit a written objection, you do not have to come to the Fairness Hearing to raise your objection. As long as you timely mailed your written objection, the Court will consider it. You also may pay your own lawyer to attend the Final Approval Hearing, but their attendance is not necessary.

### May I speak at the hearing?

Yes, you may speak at the hearing. If you would like to do so, you must indicate your intent to personally appear and/or testify at the Final Approval Hearing, and identify any counsel representing you who intends to appear at the Final Approval Hearing, when providing written notice of your objection as noted above regarding how to object to the Settlement. You cannot speak at the hearing if you exclude yourself from the Settlement.

## IF YOU DO NOTHING

### What happens if I do nothing at all?

If you are a Settlement Class Member and you otherwise do nothing, you will be legally bound by the Settlement, but you will not receive any benefits related to the Incident. You will not be able to bring a lawsuit, continue a lawsuit, or be a part of any other lawsuit against Hometrust about the claims in this case.

If you would like to request benefits under the Settlement, you must follow the instructions described above.

## **GETTING MORE INFORMATION**

### How do I get more information about the proposed Settlement?

This Notice summarizes the proposed Settlement. More details are included in the Settlement of the Settlement Agreement. You get a copy Agreement www.privacybreachsettlement.com. You also may write with questions to the Settlement Administrator, at Yuan v. Hometrust Mortgage Company, c/o Kroll Settlement Administration LLC, PO Box 5324, New York, NY 10150-5324. You can access Claim Forms and review additional documents on the Settlement Website. You can also request to receive Claim Forms, a copy of the Settlement Agreement, and a detailed notice by mail by calling the toll-free number, (833) 747-4090.